




PAYMENT OPTIONS:

Phone: 1-844-829-1962

Online: Visit www.pacificpud.org & select one of the options under: 

Mobile: Use the Smarthub App to login to your account

In Person: There are drop boxes (front of the building) and drive up boxes at both locations

RCC/ACH: Sign up for an automatic payment option by calling your local office

ALSO AVAILABLE: PAY NOW!

Customers can make payments using the District website without logging into Smarthub.



Please consider donating to Warm Heart to help those in need

DID YOU KNOW?

- You only become a customer of the District when you have an ACTIVE electrical account established in your name.
- New occupants and/or owners of a location (including existing customers) must contact the office to provide or update information such as billing name, date of occupancy, telephone number, social security number and other pertinent information. To expedite this process for new customers there is a Residential Application on our website.
- New accounts (including a change of location) are charged a \$25.00 Account Service Charge.
- After one year of inactive service the District removes the electrical meter from the location after which any service at the same location will then be considered new.
- The PUD offers a Landlord Agreement to avoid disconnection between tenants.
- Meters are read and billed once per month. Residential customers are billed a Basic Charge plus energy consumption. Your billing date is determined by your service address. You can choose from one of four due dates by signing up on ACH.
- There are many payment assistance programs available to help with electric bills. Customers can donate on their monthly bill to the Warm Heart Program that helps with up to \$300 per qualified customer each year.
- Customers must provide clear 24 hour access to their electric meter for readings and emergencies. This includes notifying the PUD of any dogs that meter readers may come in contact with.
- Contact your local office for more information regarding any of our policies.

Many kids and parents are attending school or working from home. Don't forget to keep unused, non-essential electronics unplugged until you need to use them again. This will help avoid unnecessary electrical costs.



OFFICES REMAIN CLOSED UNTIL FURTHER NOTICE

DO YOU KNOW THE SOURCE OF YOUR ELECTRICITY? 2019 FUEL MIX

Biogas	0%
Biomass	0%
Coal	0%
Geothermal	0%
Hydro	76.18%
Natural Gas	0%
Nuclear	10.49%
Other Biogenic	0%
Other Non-Biogenic	0%
Petroleum	0%
Solar	0%
Unknown	0%
Waste	0%
Wind	0%
Unspecified*	13.33%
TOTAL	100%

*The District makes real time hourly purchases and within hour energy imbalance to follow District load. In addition, the District separately purchases Renewable Energy Certificates (RECs) for the Green Energy Program. As part of Exhibit H of Pacific's Regional Dialogue Contract Power Sales Agreement with Bonneville Power Administration (BPA), Pacific has 2,194 MWh of wind generation from Condon, Foote Creek I, Klondike I, Klondike III, and Stateline. Pacific also has 4,115 MWh of Hydro Tier 1 RECs for incremental hydro improvements from Grand Coulee, Cougar, Chief Joseph, Bonneville, Lookout, and Palisades dams.

The PUD has been working hard to provide broadband access (both fiber & wireless connectivity) to areas in Pacific County.

To inquire about the availability of this service we highly recommended contacting one of our three retail service providers. (Found on our website)
Help us help you get connected!



DO YOU HAVE A CHECKING OR SAVINGS ACCOUNT?



HOW ABOUT AN EMAIL ADDRESS?



DO YOU LIKE FREE MONEY?

DO YOU WANT TO CHOOSE YOUR DUE DATE?

IF YOUR ANSWERS ARE YES,

**YOU COULD RECEIVE A \$10
BILL CREDIT!**

Sign up for paperless billing **and** to have your payment automatically withdrawn from your checking or savings account (ACH) each month to qualify.

Applies to new sign-ups only.

Call your local office for details.

PUBLIC UTILITY DISTRICT NO. 2 OF PACIFIC COUNTY

WWW.PACIFICPUD.ORG

PAY BY PHONE

WWW.FACEBOOK.COM/PACIFICPUD

1-844-829-1962

RAYMOND OFFICE

LONG BEACH OFFICE

405 DURYEA STREET (PO BOX 472)

9610 SANDRIDGE ROAD (PO BOX 619)

RAYMOND, WA 98577

LONG BEACH, WA 98631

PHONE: (360)942-2411

PHONE: (360)642-3191

FAX: (360)875-9388

FAX: (360)642-9389

NASALLE CUSTOMERS (833)484-7454

JASON DUNSMOOR, GENERAL MANAGER | JASOND@PACIFICPUD.ORG

BOARD MEETINGS, 1PM

1ST TUESDAY @ WILLAPA OPERATIONS CENTER (RAYMOND)

3RD TUESDAY @ PENINSULA OPERATIONS CENTER (LONG BEACH)

IF THE REGULAR MEETING DAY IS ON A HOLIDAY, THE BOARD MEETS THE FOLLOWING DAY

COMMISSIONERS

MIKE SWANSON, DISTRICT 1 | (360)484-3602 | DIST1COMM@PACIFICPUD.ORG

DEBBIE OAKES, DISTRICT 2 | (360)777-3873 | DIST2COMM@PACIFICPUD.ORG

DICK ANDERSON, DISTRICT 3 | (360)942-5877 | DIST3COMM@PACIFICPUD.ORG